

SERVICE FLOWCHART

#	Step	Note
1.	Run your 1-D or 2-D gel(s).	Please check our FAQs prior to electrophoresis in order to ensure the best likelihood for a successful analysis.
2.	Fill out our sample submission form for the service required (MALDI-MS/MS or LC ESI-MS/MS for liquid samples)	Don't forget your signature
3.	Send your gel(s)/samples and the corresponding sample submission form to: Protagen AG Protein Identification Service Otto-Hahn-Str. 15 44227 Dortmund, Germany	You can use regular local postal service or any express courier company. Please refer to our FAQs for detailed information on shipment. Try to ship at least until Thursday to avoid uncontrolled storage at the courier during the weekend.
4.	Please announce your shipment after consignment by email to protid@protagen.de .	We will contact you immediately in case of any shipment problems or delays.
5.	Get an acknowledgment of receipt for your samples by email.	We will include an order/project number that you can refer to for any further discussion or questions which may arise.
6.	We do the analysis as ordered and prepare a detailed report (= Protein Identification Summary).	Protagen AG will use its best endeavours to complete the protein identification service within 5 working days. The service comprises acquisition of Peptide Mass Fingerprint (PMF) spectra via MALDI-MS and Peptide Fragmentation Fingerprint (PFF) spectra via MALDI-MS/MS.
7.	Transmission of analysis results/report to customer	We will email you the final report (= Protein Identification Summary) to the account specified in the sample submission form (see example).

In case of questions and inquiries or to discuss additional protein analysis options or projects, please contact us directly.

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